

# Francisco Torres

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## EDUCATION

<b>Texas A&amp;M University, School of Medicine</b> <i>Doctor of Medicine</i>	College Station, TX August 2028
<b>Texas A&amp;M University, Mays Business School</b> <i>Master of Business Administration</i>	College Station, TX August 2024
<b>Texas A&amp;M University-Kingsville</b> <i>Master of Science in Biology, Minor in Chemistry</i> GPA: 4.00/4.0	Kingsville, TX May 2021
<b>Texas A&amp;M University</b> <i>Bachelor of Science in Biomedical Sciences, Minor in Philosophy</i> GPA: 3.08/4.0	College Station, TX May 2017

## EXPERIENCE

<b>ScribeAmerica, LLC</b> <i>Medical Scribe, Texas Oncology Sugar Land</i>	Sugar Land, TX August 2022 – March 2023
<ul style="list-style-type: none"><li>Enhanced workflow efficiency for the radiation oncologist on-shift via pre-charting and real-time documentation of 20+ patient encounters per shift</li><li>Acquired 500+ total clinical hours in radiation oncology</li></ul>	
<b>ScribeAmerica, LLC</b> <i>Chief Scribe, Memorial Hermann Southeast &amp; Pearland Emergency Department</i>	Houston, TX October 2017 – June 2019
<ul style="list-style-type: none"><li>Delivered 100% scribe coverage to 34-bed level III trauma emergency center and 18-bed emergency center requiring 91 shifts (686 hours) per week</li><li>Managed a team of 20-25 medical scribes throughout the full employee life cycle</li><li>Obtained 1,262+ total clinical hours in emergency medicine (422+ hours in PEM)</li><li>Optimized workflow efficiency, provider RVUs, throughput and quality metrics via coordinated GRC implementation with the emergency department facility medical director (FMD)</li></ul>	

## LEADERSHIP & INVOLVEMENT

<b>Graduate Biology Student Association (GBSA)</b> <i>President</i>	Kingsville, TX December 2019 – May 2021
<ul style="list-style-type: none"><li>Led organizational overhaul involving root-cause analysis, strategic planning, streamlining workflow, and revising organizational purpose, mission, and vision</li><li>Efforts yielded an increase in active membership to 16 students (100% growth), \$2000 grant awarded by Texas A&amp;M University-Kingsville, and the “Texas A&amp;M University-Kingsville Student Organization of the Year” Award</li></ul>	
<b>Baylor Scott &amp; White Hospital – Rock Prairie</b> <i>Helping Hands Volunteer</i>	College Station, TX January 2016 – December 2016
<ul style="list-style-type: none"><li>Satisfied basic care requests for 10-15 patients per shift, spending 60-70% of 5 hours/week providing patient support and companionship</li><li>Stocked and maintained 20 infusion pods, 10 nursing stations, and 4 assessment rooms according to The Joint Commission guidelines</li></ul>	

## SKILLS, ACTIVITIES & INTERESTS

**Certifications & Training:** Proficient in EMR and treatment software, including IKnowMed Generation 2, MosaiQ, Auoria, EPIC, and Cerner PowerNote; American Heart Association (AHA) Basic Life Support Certified

**Activities:** Shadowed St. David’s Healthcare Senior VP/Chief Medical Officer (CMO) and St. David’s North Austin Medical Center Assistant Divisional CMO/interim CMO (May 2019)

**Interests:** Healthcare payment and delivery, alternative care delivery models