

MADHURA BANERJEE

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EDUCATION

Texas A&M University, Mays Business School	College Station, Texas
<i>Master of Business Administration</i>	
<i>President, Aggie Women MBAs</i>	December 2023
<i>Graduate Teaching Assistant, Marketing Management</i>	
St. Xavier's College Kolkata	Kolkata, West Bengal/India
<i>Master of Science, Computer Science</i>	May 2019
<i>Bachelor of Science, Computer Science</i>	June 2017

EXPERIENCE

Dell Technologies	Austin, Texas
<i>Product Management Intern</i>	May 2023 – August 2023
<ul style="list-style-type: none">Created an automation solution for Consumer Product Transitions, minimizing risk while transitioning across platforms, providing a roadmap for \$120M in margin volatility protection and 12.5% efficiency gains	
PricewaterhouseCoopers India	Bangalore, Karnataka/India
<i>Associate Robotic Process Automation</i>	April 2022 – April 2022
<i>Senior Analyst Robotic Process Automation</i>	June 2021 – March 2022
<i>Analyst Emerging Technologies</i>	July 2019 – May 2021
<ul style="list-style-type: none">Delivered end-to-end automation solutions using UiPath technology for a Fortune 500 client leading to 75% of time savings in Core Finance activities; provided SME knowledge for use cases and best practices on Agile MethodologiesFacilitated release management through bot quality reviews based on requirement analysis and coding standards, observing a marked increase in go-live efficiency, leading to greater automation stability and cross-business RPA growthTrained clients in RPA, expanding to 3 company-wide boot camps in 2 years for Citizen Developers, ultimately leading to multiple new business collaborations in Legal, Cyber Security, Sales and Marketing adopting RPA for time- and cost-savingsDeveloped firm's internal chatbot to answer a wide variety of HR queries on policies, benefits, complaints, training & development; utilized smart mining of data from SOPs, leading to a marked employee self-sufficiency and reduction of uncomplicated inquiriesProvided mentorship and buddy relationships for 5 new hires, instructing on automation pipelines, client relations and project briefings, allowing for seamless transition into critical tasksCreated multiple RPA learning modules which served as central learning resources for clients	

LEADERSHIP

The Climber – MyCaptain Program	Bangalore, Karnataka/India
<i>Creative Writing Mentor</i>	January 2018 – Present
Mentored over 500 students globally in writing and publishing through interactive workshops, webinars and writing sample reviews, leading to maiden publications and manuscript acceptances	
St. Xavier's College Science Association	Kolkata, West Bengal/India
<i>Editor-in-Chief/Core Committee Member</i>	July 2015 – June 2018
Directed one-woman editorial board to launch the first intercollegiate edition of science magazine	
Country-Wide Literary Host & Speaker	Multiple cities, India
<i>Literary Festivals, Poetry Slams, Judging Events</i>	July 2015 – Present
Conducted numerous national literary events organized by renowned organizations and bookstores to encourage people into the written and spoken word; delivered Creative Writing workshops, motivational talks, and judged 20+ school and university events nationally	

SKILLS & ACTIVITIES

Technical Skills & Certifications: UiPath, Jira, Power BI, Tableau, CyberArk, Python, Java, C++, HTML, MS Excel
Publications: Two poetry books, children's fiction and science/tech columns for The Telegraph, 4-time contributing author for Scholastic India's Yearbooks
Honors/Accolades: TEDx Speaker, PEN Austria poetry performance, St. Xavier's Out-of-the-Box Student
Languages: Fluent in English, Hindi, Bengali; Basic knowledge of French